

From: Brianna Hernandez Shields (Support) info@battlebornbatteries.com
Subject: Re: Fwd: [Dragonfly Energy] Your Battle Born Batteries order processing is now complete
Date: July 6, 2021 at 7:32 AM
To: [REDACTED]



##- Please type your reply above this line -##

Your request (64505) has been updated. To add additional comments, reply to this email.



Brianna Hernandez Shields(Battle Born Batteries)

Jul 6, 2021, 7:32 MST

Good morning, [REDACTED]

I apologize for the delay, we were closed Friday through Monday in observance of Independence day. Your order will ship out today. You will receive an email with your tracking from FedEx by EOD today.

Have a great day! [REDACTED]

Thank you,
Brianna Hernandez
Dragonfly Energy/Battle Born Batteries
775-622-3448



[REDACTED]
Jul 5, 2021, 21:37 MST

Just send me my batteries...

[REDACTED]



[REDACTED]
Jul 5, 2021, 21:37 MST

All customers want is communications, I don't care when they ship but after dumping many thousands of dollars into your books, I expect to be kept in the loop as to when I can expect them which I still have no idea..... 10 days after purchase

[REDACTED]

The summer blowout sale put us a bit behind from such a high call/email demand. I'm checking with our shipping department to see what the status of your order is and we will get you the information asap.

Thanks for your patience,



Jesse Asay (Battle Born Batteries)

Jul 5, 2021, 21:05 MST

[REDACTED]



Jul 2, 2021, 8:08 MST

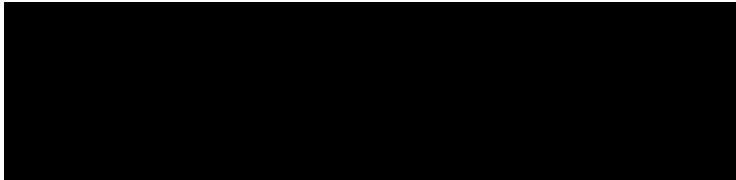
Begin forwarded message:

From: [REDACTED]
Subject: Re: Your Battle Born Batteries order processing is now complete
Date: July 2, 2021 at 8:05:43 AM MST
To: Battle Born Batteries <orders@battlebornbatteries.com>

HOLY FUCK!!!! I'm not sure why I continue to recommend your batteries and have purchased 18 of them when you don't give a shit about anyone other than the YouTube pimps that flog your stu".

WHERE IS MY ORDER!!!!

You may be busy.. fine... but answer god damn emails..... This will be my last order and my last recommendation..... I guess I need too be a YouTube pimp to get customer service, because the \$16,000 worth of batteries sure doesn't get it.

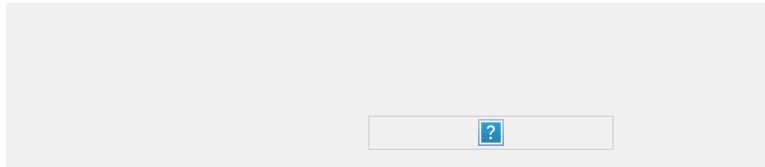


On Jun 30, 2021, at 9:24 AM, *** [REDACTED]

Has this shipped??????



On Jun 25, 2021, at 3:39 PM, Battle Born Batteries <orders@battlebornbatteries.com> wrote:
Battle Born Batteries



Order processing completed

Hi [REDACTED]

Your order has been processed and is being put together by the Battle Born team! When shipping information becomes available you will receive an email from FedEx with tracking information.

[Order [REDACTED] (June 25, 2021)]

Product	Quantity	Price
Summer Blem Blowout 100Ah 12V B-Stock Battery	8	\$6,232.00
Subtotal:	\$6,232.00	
Shipping:	Free shipping	
Tax:	\$0.00	
Payment method:	Credit Card	
Total:	\$6,232.00	

Billing address

[REDACTED]

Shipping address

[REDACTED]

Thanks for shopping with us.